New Brunswick Public Library Service

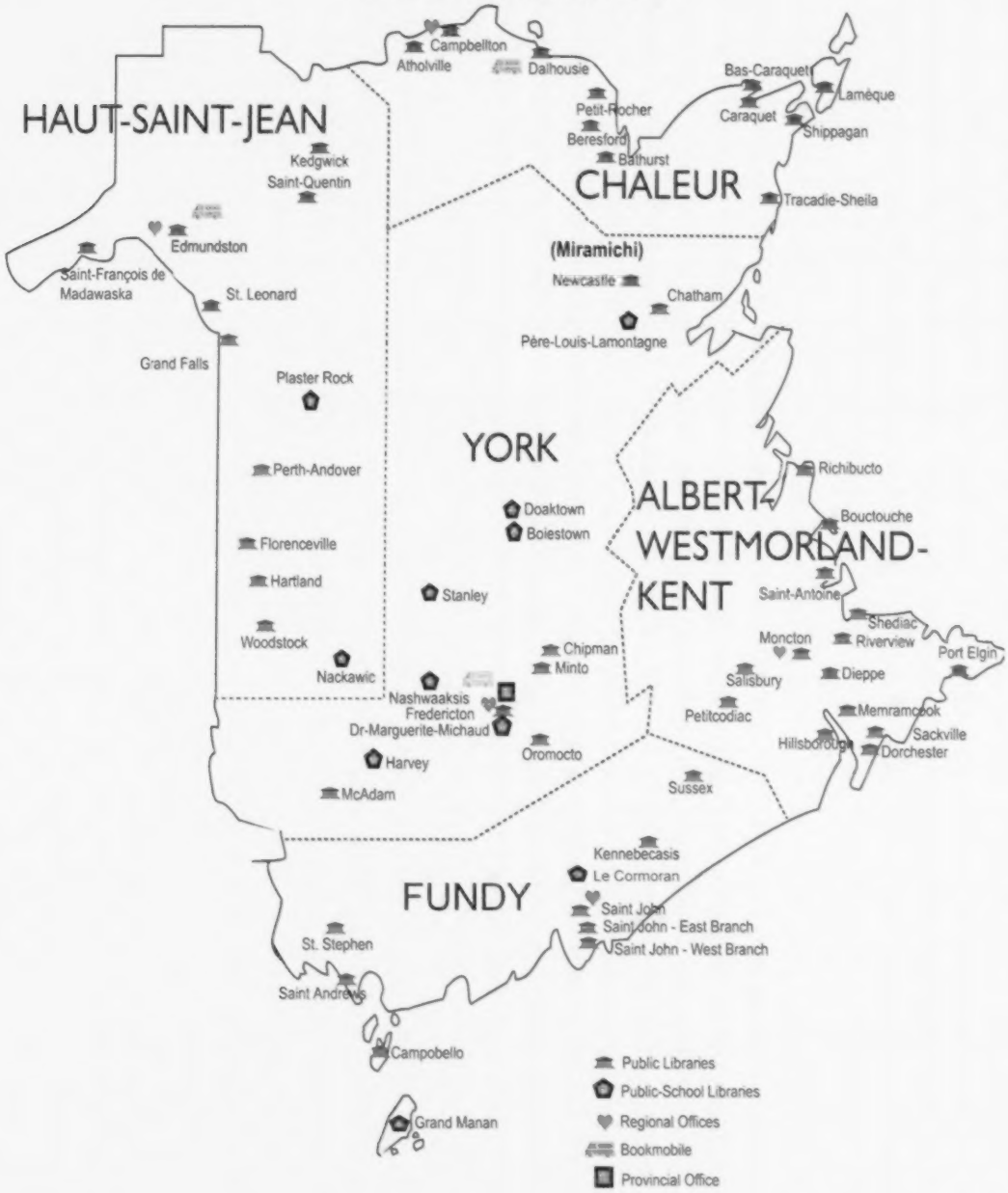
STATISTICS 2008 – 2009

New Brunswick Public Libraries and Bookmobiles

New Brunswick
Public Library
Service

New Nouveau
Brunswick

New Brunswick Public Libraries and Bookmobiles



Foreword

On behalf of the staff and partners of New Brunswick Public Library Service, I am pleased to present the New Brunswick Public Libraries 2008-2009 Statistics Report. The report covers the period of April 1, 2008 to March 31, 2009.

New Brunswick public libraries are a valued and well-used resource. Usage trends show that more people are using public libraries for more things. More than 300,000 New Brunswickers borrow millions of items every year from our public libraries. New Brunswickers rely on the collection and on staff to help them get answers to hundreds of thousands of reference questions annually. This year, New Brunswickers used NBPLS e-library services over 3 million times, and more than 180,000 New Brunswickers participated in a variety of library programs that promote reading, lifelong learning, as well as information and computer literacy.

As the statistics demonstrate, New Brunswick public libraries are a key component of New Brunswick's infrastructure, supporting a culture of learning in New Brunswick.

I would like to take this opportunity to thank our partners and staff for their ongoing commitment to the development and delivery of quality public library service in New Brunswick. Our partnership model is essential to the success of public libraries in New Brunswick.

Sylvie Nadeau
Provincial Librarian and Executive Director
New Brunswick Public Library Service

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Public Library System Overview

PUBLIC LIBRARY SYSTEM OVERVIEW

In New Brunswick, public library services are offered through a partnership between the provincial government and participating municipalities. New Brunswick Public Library Service (NBPLS) is the agency responsible for the management and development of public library services in the province. NBPLS is part of the New Brunswick Department of Post-Secondary Education, Training and Labour. NBPLS is made up of one provincial office, 5 regional offices, 50 public libraries, 11 public-school libraries and 3 bookmobiles.

Through NBPLS, the provincial government is responsible for strategic planning, general administration, provision and supervision of programs and services, human resources, collection development, cataloguing and processing of materials, management of the provincial catalogue, automation, as well as administrative, operational and professional support. Participating municipalities are responsible for providing and maintaining facilities as well as furnishings and equipment required for the provision of quality public library service.

For public-school libraries, school districts are a third partner, contributing half the salaries, curriculum-related collection development, and providing and maintaining necessary facilities to serve school users. In this type of partnership, participating municipalities have the same responsibilities towards the community as in partnership agreements for public libraries.

Overall, the Provincial government provides approximately 70% of the budget allotted to the provision of public library service in the province, while the contributions of participating municipalities represent about 30%.

The provincial office of New Brunswick Public Library Service is responsible for ensuring that the intent of the *New Brunswick Public Libraries Act* is carried out. It manages the provincial budget, sets standards, policies and guidelines, and ensures that they are respected.

The regional offices (Albert-Westmorland-Kent (A-W-K), Chaleur, Haut-Saint-Jean (H-S-J), Fundy and York) manage, supervise and coordinate the provision of public library services and bookmobiles in their individual areas.

Public libraries, public-school libraries, and bookmobiles are responsible for providing direct service to New Brunswickers.

Each library region has a library designated as a resource centre. The resource centre plays a lead role in reference, children's, young adult / adult services, and circulation services for the region.

Each public or public-school library has a library board, with members appointed by the participating municipality or by an association of persons acting as a municipality. The library board oversees the management of the budget allocated by the municipality and ensures that the library facilities are adequate. It also plays a support role by promoting the library in the community and by ensuring that services offered meet the community's needs.

Several times a year, representatives from the public library boards from each region meet in regional forums to discuss common issues. The Regional Directors chair forum meetings. The regional forums elect one representative each to the New Brunswick Public Libraries Board.

Members of the public library boards (trustees) can belong to the New Brunswick Library Trustees Association Inc., an independent organization that promotes public library service in the province and fosters the education and training of library trustees.

The New Brunswick Public Libraries Board consists of five elected representatives, one from each region, plus eight additional members appointed from the public at-large by the Minister responsible for public library service and of the Provincial Librarian, who is a non-voting member. The Board studies issues, makes recommendations to the Minister, and assists the New Brunswick Public Libraries Foundation.

The New Brunswick Public Libraries Foundation, consisting of ten members, conducts fundraising activities and encourages, facilitates and carries out activities to improve funding for collections and services in public libraries.

For further information regarding the New Brunswick public library system or the information contained within this document, please visit the NBPLS web site at http://www.gnb.ca/publiclibraries or address your inquiries to New Brunswick Public Library Service, P.O. Box 6000, Fredericton, N.B., E3B 5H1. Phone: (506) 453-2354. Email: NBPLS-SBPNB@gnb.ca

NEW BRUNSWICK PUBLIC LIBRARY SERVICE

Provincial Office:
P.O. Box 6000
Fredericton, NB E3B 5H1
(506) 453-2354

Provincial Librarian and
Executive Director: Sylvie Nadeau

LIBRARY REGIONS

ALBERT-WESTMORLAND-KENT (A-W-K)

Regional Director: Claude Potvin

Regional Office:
644 Main St., Suite 201
Moncton, NB E1C 1E2
(506) 869-6032

CHALEUR

Regional Director: Sylvain Meunier
(February 2 – March 31, 2009)
Tina Bourgeois (April 1, 2008 –
February 1, 2009)

Regional Office:
113A, Roseberry Street
Campbellton, NB E3N 2G6
(506) 789-6599

HAUT-SAINT-JEAN (H-S-J)

Regional Director: Johanne Jacob

Regional Office:
540 Principale Street
Saint-Basile, NB E7C 1J5
(506) 263-3426

FUNDY

Regional Director: Ian Wilson

Regional Office:
1 Market Square
Saint John, NB E2L 4Z6
(506) 643-7220

YORK

Regional Director: Jill Foster

Regional Office:
4 Carleton St.
Fredericton, NB E3B 5P4
(506) 453-5[illegible]80

Achievements

ACHIEVEMENTS

We are pleased to offer an overview of our achievements for 2008-2009. These achievements are in addition to the many local initiatives such as story hours, guest speakers, author visits, special programs, etc.

Use of Public Libraries and Bookmobiles

- Answered 205,065 requests for information.
- Served 331,572 members of public libraries (45.4% of New Brunswickers).
- Library patrons borrowed or consulted 3,994,485 items through their public library or bookmobiles.
- Library patrons used 316 public access computers 296,489 times.
- 183,839 people took part in 11,334 programs such as story hours, lectures, babies in the library, book clubs and author visits offered in public libraries.
- 10,226 young people read 252,101 books as part of the annual Summer Reading Club.
- 3,128,199 uses were made of NBPLS online services.

Strategic Planning

- Published a five-year strategic plan (2009-2014) taking into account community profiles carried out by libraries, library regions, and provincial office and priorities of Government.

Public Programs and Services

- Developed a *Disability Awareness Handbook* that covers practices to better serve people with disabilities.
- Announced a partnership between the Bibliothèque et Archives nationales du Québec (BAnQ) and the New Brunswick Public Library Service (NBPLS):
    - Joint acquisition of a license to access Encyclopédie Universalis
    - New Brunswick's access to « Contes en ligne » and « au bout du fil »
    - Access of NBPLS staff to Quebec's library extranet
    - Agreement to share bibliographic data for cataloguing
- Entered a partnership with Aliant to offer the Aliant Learning Centre, a new online resource, to the public free of charge.

Provincial Statistics

PROVINCIAL STATISTICS

PROVINCIAL SUMMARY

	2008-2009	2007-2008
Provincial Population[1]	729,997	729,997
Population Served† by All Service Points	513,577	550,656
Percentage of Population Served	70.4%	75.4%
Total Membership†	331,572	332,202
Total Membership as Percentage of Total Population	45.4%	45.5%
Number of Library Regions	5	5
Number of Public Libraries	50	50
Number of Public-School Libraries	11	11
Number of Bookmobiles†[2]	3	4
Number of Bookmobile Stops	117	189
Total Circulation†	2,577,087	2,619,892
Circulation per Membership	7.77	7.89
In-House Use	1,417,398	1,440,941
Usage per Membership†	12.05	12.22
Total Holdings†	1,983,712	1,958,287
Total Holdings per Capita[3]	2.72	2.68
Total Budget Allocation†[4]	$13,833,000.00	$13,354,000.00
Total Budget Allocation per Capita	$18.95	$18.29
Municipal Contribution†	$4,837,593.80	$4,064,484.95
Total School District Contribution†	$655,104.08	$608,453.23
Municipal Contribution per Capita[3]	$6.63	$5.28
Titles Catalogued - New Materials and Donations	40,016	31,869

1 Population figures based on 2006 Census of Canada.
2 The A-W-K bookmobile was retired in September 2008.
3 Per capita figures are calculated based on the provincial population.
4 Includes New Brunswick Public Library Service budget, which includes the budget allocated to the provincial office and the five regions. Also includes the provincial estimated revenue from fines in the amount of $240,000, distributed at the beginning of the year among the 5 library regions from the provincial office.

† See Appendix A for definitions.

PROVINCIAL SUMMARY

PROVINCIAL PROGRAMS	2008-2009	2007-2008
SUMMER READING CLUB[1†]		
Children Registered	10,226	9,938
Books Read	252,101	254,550
HACKMATACK PROGRAM[†]		
Children Registered	932	767
BABIES IN THE LIBRARY[†]		
Participants[2]	5,470	4,863

1 Includes figures for the Read to Me pre-school reading program (see Appendix A for definitions).
2 Participants include the babies, their older siblings in attendance as well as their parents or caregivers.
† See Appendix A for definitions.

E-LIBRARY SERVICES[1]	2008-2009	2007-2008
Licensed Electronic Reference Tools[†]	7	7
Public Access Computers[†]	316	326
Public Access Computer Use[†]	296,489	293,333
Visits to the NBPLS Website[†]	2,581,192	2,194,417
Online Renewal of Loans[†]	208,976	192,824
Visits to the Virtual Reference Library[†]	436,276	352,424
Visits to the Vision Online Catalog[†]	337,381	313,300
Use of Quaestio Virtual Reference Service[2†]	650	695

1 The number of full-text periodicals available online is not included in this report.
2 Reflects the number of email exchanges through Quaestio, our email virtual reference service.
† See Appendix A for definitions.

GRANTS† RECEIVED BY NBPLS IN 2008-2009

EMPLOYMENT OF RESEARCH STUDENTS — $10,793

Funds granted by department of Intergovernmental Affairs through the Interprovincial Summer Employment Exchange Program to hire two post-secondary students: one to conduct research in services to people with print disabilities, and one to improve the data entry process for the bookmobile schedules.

FRENCH LANGUAGE PUBLIC LIBRARY COLLECTIONS — $25,000

Funds granted by the Regional Development Corporation under the New Brunswick Program on the Provision of Official Language Services for the purchase of collections in French.

EMPLOYMENT OF RESEARCH STUDENT — $3,273

Funds granted by the Department of Post-Secondary Education, Training and Labour as part of the Summer Mentorship Program for Female Students to hire a library science student to conduct research on volunteers in public libraries.

PRIORITY EMPLOYMENT PROJECT 2008[1]

PROGRAM	NUMBER OF STUDENTS	NUMBER OF WEEKS	SALARIES[2]
Summer Reading Club	72	864	$242,730

1 Student positions awarded by the Department of Post-Secondary Education, Training and Labour through the Priority Employment Project and a special allocation of funds.

2 Estimated total value of student positions based on the pay rate of $7.75 per hour for 36.25 hours per week.

CONTRIBUTION OF THE NEW BRUNSWICK PUBLIC LIBRARIES FOUNDATION

$391,704.73 — The total amount allocated to the library regions for collection development by the New Brunswick Public Libraries Foundation. This amount is not necessarily spent in the same fiscal year.

New Brunswick Public Library Service
Provincial Office Statistics

New Brunswick Public Library Service

Provincial Office

Library Positions[1]	
Professional† - Full-time†	12.00
Professional - Part-time†	0.00
Para-professional† - Full-time	13.00
TOTAL	25.00

Budget	$2,152,010.00
Fines[2]	$211,403.41

Expenditures	
Salaries & Benefits†	$1,307,240.72
Collection Development[3†]	$326,512.84
Operations†	$744,138.69
Total Expenditures	**$2,377,892.25**

Library Science Professional Collection – Holdings	
Books†	2,140
Periodicals†	63
Sound Recordings†	8
Video Recordings (DVDs and Video Cassettes)†	130
Total Holdings	2,366

Library Science Professional Collection – Circulation	
Holds†	363
Total Circulation	633
Interlibrary Loans†	8

Technical Services	
Titles Catalogued - New Materials and Donations	40,016

1 Includes permanent positions only. A team of 5 Technical Support Analysts (TSAs) who work in the regions are included in the Provincial Office in the paraprofessional category. Does not include summer students, casuals, etc.

2 The provincial estimated revenue from fines in the amount of $240,000 was distributed at the beginning of the year among the 5 library regions from the provincial office.

3 This figure includes the annual purchase of licenses that allow access to electronic reference tools in libraries and through the NBPLS website (see page 21). This figure also includes additional money that was allocated to the library regions for collection development during the year, as well as money allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries.

† See Appendix A for definitions.

Library Region Statistics

Library Regions

General Information

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Service Modes						
Number of Public Libraries	14	11	8	10	7	50
Number of Public-School Libraries	0	0	2	2	7	11
Number of Bookmobiles[1]	1	1	0	1	1	4
Deposits†	274	21	59	149	155	658

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Population						
Population Served	127,556	89,707	116,970	49,159	130,185	513,577
Total Regional Population[2]	199,929	114,478	166,890	91,352	157,348	729,997
Percentage of Population Served	63.8%	78.4%	70.1%	53.8%	82.7%	70.4%

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Library Positions (Library Regions)[3]						
Professional						
Full-time	11.00	11.00	13.00	9.00	15.00	59.00
Part-time	0	0	0	0	0	0
Para-professional						
Full-time	32.00	25.00	25.00	30.00	40.00	152.00
Part-time	5.50	4.00	11.50	4.00	4.50	29.50
TOTAL	48.50	40.00	49.50	43.00	59.50	240.50

1 The A-W-K bookmobile was retired in September 2008.
2 Based on 2006 Census of Canada.
3 Includes permanent positions only, including bookmobile employees and public-school library employees (50% of the salary cost for public-school library employees is contributed by school districts.) Does not include temporary staff (employees working on projects, summer students, etc.).
† See Appendix A for definitions.

FINANCES

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
REVENUE						
Budget Allocation	$2,540,134.00	$2,079,612.00	$2,352,053.00	$2,148,459.00	$2,629,152.00	$11,749,410.00
OTHER REVENUE						
Fees/Other[1] †	$5,379.27	$4,906.09	$19,154.32	$7,379.76	$11,339.22	$48,158.66
TOTAL REVENUE	**$2,545,513.27**	**$2,084,518.09**	**$2,371,207.32**	**$2,155,838.76**	**$2,640,491.22**	**$11,797,568.66**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
EXPENDITURES						
Salaries & Benefits[2]	$2,243,746.49	$1,709,699.65	$2,167,054.38	$1,867,919.72	$2,332,509.03	$10,320,929.27
Collection Development - Total (Regions)[3]	$135,632.00	$159,841.00	$99,510.00	$149,464.00	$139,940.00	$684,387.00
Collection Development - Regular Budget†	$116,440.00	$101,150.00	$95,980.00	$96,095.00	$96,095.00	$505,760.00
Collection Development - Operational & Salary Savings†	$19,192.00	$58,691.00	$3,530.00	$53,369.00	$43,845.00	$178,627.00
Operations	$166,050.94	$214,775.50	$112,126.21	$145,832.04	$162,937.78	$801,722.47
TOTAL EXPENDITURES	**$2,545,429.43**	**$2,084,316.15**	**$2,378,690.59**	**$2,163,215.76**	**$2,635,386.81**	**$11,807,038.74**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
PARTNERS SPENDING[4]						
Municipal Contribution	$1,406,638.62	$831,096.66	$1,173,210.64	$575,625.98	$851,021.90	$4,837,593.80
School District Contribution - Operations / Collections†	$0	$0	$20,055.86	$39,428.41	$87,949.68	$147,433.95
School District Recoveries†	$0	$0	$112,074.00	$72,487.82	$323,108.31	$507,670.13

1 This figure does not include the provincial estimated revenue from fines in the amount of $240,000, which was distributed in advance by the provincial office to each region as part of their budget allocation.
2 Salary figures do not include salary costs contributed by school districts (School District Recoveries).
3 Includes collection development expenditures from both the regular budget and from operational & salary savings.
4 Municipal and School District Contributions reflect the partner's spending in their areas of responsibility. The figures are reported as submitted by partners. These contributions are not included in the Total Revenue line.
† See Appendix A for definitions.

EXPENDITURES[1]

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Total Salary Expenditures as Percentage of Total Expenditures	88.1%	82.0%	91.1%	86.3%	88.5%	87.4%
Total Collection Development Expenditures as Percentage of Total Expenditures	5.3%	7.7%	4.2%	6.9%	5.3%	5.8%
Total Collection Development Expenditures Per Capita By Region[2]	$0.68	$1.40	$0.60	$1.64	$0.89	$0.94
Total Operations Expenditures as Percentage of Total Expenditures	6.5%	10.3%	4.7%	6.7%	6.2%	6.8%

1 Expenditure and percentage figures on this page are calculated based on the budget allocated by the Province to the five library regions (see page 31).

2 Total per capita figures are calculated based on the total provincial population. Expenditure per capita figures at the regional level are calculated based on the total population of each region.

COLLECTION DEVELOPMENT

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL	PER CAPITA[1]
Collection Development - Regular Budget	$116,440.00	$101,150.00	$95,980.00	$96,095.00	$96,095.00	$505,760.00	$0.69
Collection Development - Operational & Salary Savings	$19,192.00	$58,691.00	$3,530.00	$53,369.00	$43,845.00	$178,627.00	$0.24
Collection Development - Provincial Office Expenditures[2]	$147,422.72	$42,585.03	$41,835.03	$42,335.03	$52,335.03	$326,512.84	$0.45
Collection Development - Donations & Grants[3]	$154,775.24	$36,806.84	$344,436.95	$151,878.25	$184,338.76	$872,236.04	$1.19
Collection Development - New Brunswick Public Libraries Foundation Funding Allocation[4]	$65,388.66	$61,811.28	$59,006.83	$59,003.85	$66,779.90	$311,990.52	$0.43
Provincial Level Grant - Amount	$6,250.00	$5,000.00	$4,750.00	$4,250.00	$4,750.00	$25,000.00	$0.03
Collection Development Contributions from All Sources†	$509,468.62	$306,044.15	$549,538.81	$406,931.13	$448,143.69	$2,220,126.40	$3.04

1 Total per capita figures are calculated based on the total provincial population.

2 This figure includes the annual purchase of licences ($116,293.43) for electronic reference tools available through the NBPLS website. This figure also includes the additional sum of $189,137.69 allocated to the library regions for collection development during the year as well as $21,081.72 allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries. Provincial office expenditures are artificially divided among regions using a standard formula.

3 Includes public donations (cash and in kind), donations to the Adopt-A-Book program and grants received by each library region and library.

4 Actual expenditure on collections by the New Brunswick Public Libraries Foundation differs from the amount allocated as not all funds allocated to the region in a fiscal year are spent in the same fiscal year. An important portion of the allocation is based on the wishes of donors.

† See Appendix A for definitions.

COMMUNITY SUPPORT†

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Volunteer Hours	2,949.25	1,466.00	7,510.25	3,938.75	2,988.00	18,852.25
Number of Volunteers	142	79	324	334	168	1,047
Number of Board Members	103	79	75	99	97	453

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
DONATIONS AND GRANTS[1] - LIBRARY COLLECTIONS						
Cash	$53,792.22	$10,371.00	$138,567.70	$43,458.05	$41,833.79	$288,022.76
In Kind†	$96,285.00	$23,865.00	$191,960.00	$106,020.00	$135,247.91	$553,377.91
Adopt-a-Book Program	$4,698.02	$2,570.84	$6,589.25	$2,400.20	$7,257.06	$23,515.37
Grants	$0	$0	$7,320.00	$0	$0	$7,320.00
Total - Donations - Library Collections	$154,775.24	$36,806.84	$344,436.95	$151,878.25	$184,338.76	$872,236.04

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
OTHER DONATIONS AND GRANTS						
Cash	$3,193.74	$10,222.60	$49,625.86	$1,998.51	$3,358.73	$68,399.44
In Kind†	$615.00	$940.00	$3,345.84	$523.89	$274.74	$5,699.47
Grants	$13,414.00	$12,721.51	$18,346.00	$24,717.00	$995.00	$70,193.51
Total - Other Donations	$17,222.74	$23,884.11	$71,317.70	$27,239.40	$4,628.47	$144,292.42
TOTAL CONTRIBUTIONS	$82,133.98	$60,690.95	$415,754.65	$179,117.65	$189,372.23	$926,664.46

† See Appendix A for definitions.

HOLDINGS

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - ENGLISH						
Juvenile	85,398	27,225	106,778	61,068	139,955	420,424
Young Adult	6,982	2,451	10,359	5,594	14,726	40,112
Adult	168,714	52,456	234,336	90,116	238,347	783,969
SUBTOTAL	**261,094**	**82,132**	**351,473**	**156,778**	**393,028**	**1,244,505**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - FRENCH						
Juvenile	93,022	89,126	16,137	60,330	36,715	295,330
Young Adult	5,946	5,309	1,382	2,614	2,021	17,272
Adult	79,332	84,779	17,029	57,548	23,825	262,513
SUBTOTAL	**178,300**	**179,214**	**34,548**	**120,492**	**62,561**	**575,115**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	4,707	1,386	4,460	2,158	1,513	14,224
Books - Other Languages	117	6	2,613	128	5,134	7,998
TOTAL BOOKS	**444,218**	**262,738**	**393,094**	**279,556**	**462,236**	**1,841,842**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
NON-BOOK MATERIALS†						
Periodicals (Titles)	569	314	349	477	527	2,236
Sound Recordings[1]	8,125	3,195	10,947	10,233	26,967	59,467
Microforms[1†]	1,540	305	457	990	2,087	5,379
Videocassettes[2†]	8,655	3,018	10,116	5,104	10,864	37,757
Talking Books[1]	444	331	2,002	442	2,584	5,803
DVDs[1]	3,093	1,434	4,257	5,222	5,468	19,474
Other Materials[1]	1,373	1,956	2,707	1,611	1,741	9,388
Total Non-Book Materials	23,799	10,553	30,835	24,079	50,238	139,504
TOTAL HOLDINGS	**468,017**	**273,291**	**423,929**	**303,635**	**512,474**	**1,981,346**

1 The number of microforms includes the number of catalogued microfiche and microfilm.
2 As of 2006, video recordings in VHS are labeled as video cassettes.
† See Appendix A for definitions.

MEMBERSHIP

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
MEMBERSHIP						
Juvenile	17,420	12,234	17,763	12,021	16,199	75,637
Adult	60,140	34,384	64,717	34,539	62,041	255,821
TOTAL	**77,560**	**46,618**	**82,480**	**46,560**	**78,240**	**331,458**

CIRCULATION

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - ENGLISH						
Juvenile	90,284	21,417	130,603	55,105	171,247	468,656
Young Adult	7,057	3,154	15,514	6,392	20,875	52,992
Adult	169,719	61,494	285,851	124,695	307,083	948,842
SUBTOTAL	**267,060**	**86,065**	**431,968**	**186,192**	**499,205**	**1,470,490**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
BOOKS - FRENCH						
Juvenile	156,971	118,358	24,889	107,335	73,267	480,820
Young Adult	4,326	6,328	1,000	4,643	2,694	18,991
Adult	38,717	90,856	8,015	59,161	10,173	206,922
SUBTOTAL	**200,014**	**215,542**	**33,904**	**171,139**	**86,134**	**706,733**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	452	209	201	525	451	1,838
Books - Other Languages	146	25	1,791	89	1,201	3,252
TOTAL BOOKS	**467,672**	**301,841**	**467,864**	**357,945**	**586,991**	**2,182,313**

CIRCULATION CONT'D

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
NON-BOOK MATERIALS						
Periodicals	14,409	9,306	18,139	14,542	32,669	89,065
Sound Recordings	7,547	3,923	18,164	10,718	43,341	83,693
Talking Books	115	6	420	53	3,818	4,412
Video Cassettes	11,163	4,241	18,509	10,768	25,411	70,092
DVDs	22,199	7,601	24,790	30,508	46,556	131,654
Other Materials	2,186	3,098	4,556	1,894	3,478	15,212
Total Non-Book Materials	57,619	28,175	84,578	68,483	155,273	394,128
TOTAL CIRCULATION	525,291	330,016	552,442	426,428	742,264	2,576,441

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
CIRCULATION PER						
Membership	6.77	7.08	6.70	9.16	9.49	7.77
Item	1.12	1.21	1.30	1.40	1.45	1.30
Book	1.05	1.15	1.19	1.28	1.27	1.18

SERVICES

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
INTERLIBRARY LOANS - BORROWED						
Within New Brunswick	199	74	297	129	49	748
Outside New Brunswick	97	384	422	293	258	1,454
Outside Canada	1	3	0	0	0	4
TOTAL	**297**	**461**	**719**	**422**	**307**	**2,206**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
INTERLIBRARY LOANS - LOANED						
Within New Brunswick	4	0	39	6	11	60
Outside New Brunswick	49	4	235	7	91	386
Outside Canada	0	0	0	0	0	0
TOTAL	**53**	**4**	**274**	**13**	**102**	**446**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
HOLDS AND REFERENCE QUESTIONS						
Holds†	39,913	24,356	29,688	40,822	41,352	176,131
Reference Questions†	30,545	25,916	61,983	36,528	50,093	205,065

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
VISITS†						
Number of Visits	169	158	1,348	730	1,972	4,377
Number Participants	2,146	2,130	21,730	9,768	36,301	72,075

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
PROGRAMS† (JUVENILE)						
Number of Programs	1,427	1,236	2,962	1,268	1,862	8,755
Number of Participants	18,281	16,971	58,395	23,275	35,060	151,982
PROGRAMS (YOUNG ADULT)						
Number of Programs	40	43	87	64	153	409
Number of Participants	462	458	817	1,164	1,869	5,147
PROGRAMS (ADULT)						
Number of Programs	225	429	594	571	373	2,192
Number of Participants	2,616	6,822	4,214	7,938	5,497	27,087
TOTAL PROGRAMS	**1,692**	**1,708**	**3,643**	**1,903**	**2,388**	**11,334**
TOTAL PARTICIPANTS	**21,359**	**24,251**	**63,426**	**32,377**	**42,426**	**183,839**

† See Appendix A for definitions.

Bookmobile Statistics

BOOKMOBILES[1]

REGION	EMPLOYEE IN CHARGE
A-W-K	Tina Bourgeois (Acting)
Chaleur	Darlene MacLean
H-S-J	Andrée Boutot-Cyr (Acting)
York	Maria Whitlock

	CHALEUR	H-S-J	YORK	TOTAL
NUMBER OF STOPS	33	37	47	117

	CHALEUR	H-S-J	YORK	TOTAL
MEMBERSHIP				
Juvenile	189	660	169	1,018
Adult	737	1,286	983	3,006
TOTAL MEMBERSHIP	**926**	**1,946**	**1,152**	**4,024**

HOLDINGS

	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - ENGLISH				
Juvenile	2,385	1,419	6,057	9,861
Young Adult	151	115	333	599
Adult	3,868	2,821	12,978	19,667
Subtotal	**6,404**	**4,355**	**19,368**	**30,127**

	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - FRENCH				
Juvenile	4,920	6,556	8	11,484
Young Adult	202	178	0	380
Adult	3,669	4,607	16	8,292
Subtotal	**8,791**	**11,341**	**24**	**20,156**

	CHALEUR	H-S-J	YORK	TOTAL
Books - Bilingual	27	68	36	131
Books - Other Languages	0	4	3	7
TOTAL BOOKS	15,222	15,768	19,431	50,421
Total Non-Book Materials	253	1,792	684	2,729
TOTAL HOLDINGS	15,475	17,560	20,115	53,150

1 The A-W-K bookmobile was retired in September 2008. All memberships and holdings were transferred to libraries. This report includes circulation and omits stops, memberships and holdings for the A-W-K bookmobile.

CIRCULATION

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - ENGLISH					
Juvenile	532	241	442	6,143	7,358
Young Adult	54	10	96	542	702
Adult	2,981	1,560	3,903	25,839	34,283
Subtotal	**3,567**	**1,811**	**4,441**	**32,524**	**42,343**

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
BOOKS - FRENCH					
Juvenile	3,206	1,537	7,019	43	11,805
Young Adult	109	61	401	3	574
Adult	1,169	1,761	5,980	135	9,045
Subtotal	**4,484**	**3,359**	**13,400**	**181**	**21,424**

	A-W-K	CHALEUR	H-S-J	YORK	TOTAL
Books - Bilingual	4	4	13	30	51
Books - Other Languages	0	0	5	1	6
TOTAL BOOKS	8,055	5,174	17,859	32,736	63,824
Total Non-Book Materials	519	266	4,236	4,896	9,917
TOTAL CIRCULATION	8,574	5,440	22,095	37,632	73,741

Public Library Statistics

Public Libraries

Albert-Westmorland-Kent Library Region

Location	Name	Employee in Charge
Bouctouche	Gérald Leblanc Public Library	Michelle-Ann Goguen
Dieppe	Dieppe Public Library	Emanuela Chiriac
Dorchester	Dorchester Public Library	Krista Johansen
Hillsborough	Hillsborough Public Library	Barb Alcorn
Memramcook	Memramcook Public Library	Jocelyne LeBlanc
Moncton	Moncton Public Library	Chantale Bellemare
Petitcodiac	Petitcodiac Public Library	Cathy MacDonald
Port Elgin	Port Elgin Public Library	Kathleen Grigg
Richibucto	Richibucto Public Library	Nadine Goguen (Acting)
Riverview	Riverview Public Library	Lynn Cormier
Sackville	Sackville Public Library	Allan Alward
Saint-Antoine	Saint-Antoine Public Library	Paulette Léger
Salisbury	Salisbury Public Library	Margaret Crosthwaite
Shediac	Shediac Public Library	Gabrielle LeBlanc

Chaleur Library Region

Location	Name	Employee in Charge
Atholville	Atholville Public Library	Nicole Richard
Bas-Caraquet	Bas-Caraquet Public Library	Mylène May Gionet (Acting)
Bathurst	Smurfit-Stone Public Library	Julie LeFrançois
Beresford	Mgr-Robichaud Public Library	Tanya Eindiguer (Acting)
Campbellton	Campbellton Centennial Library	Jocelyn Paquette
Caraquet	Mgr-Paquet Public Library	Carole Hébert
Dalhousie	Dalhousie Centennial Library	Sandra Babin
Lamèque	Lamèque Public Library	Jeanne-Mance Noël
Petit-Rocher	Petit-Rocher Public Library	Sonia Frenette
Shippagan	Laval-Goupil Public Library	Pauline Godin
Tracadie-Sheila	Tracadie-Sheila Public Library	Hager Braham

FUNDY LIBRARY REGION

LOCATION	NAME	EMPLOYEE IN CHARGE
Campobello	Campobello Public Library	Stephanie Milbury
Grand Manan*	Grand Manan Library	Kendra Neves
Kennebecasis	Kennebecasis Public Library	Lesyle McVicar
Saint John*	Le Cormoran Library	Mireille Mercure
Saint John	Saint John Free Public Library	Joann Hamilton-Barry
Saint John	Saint John Free Public Library East Branch	Emily King
Saint John	Saint John Free Public Library West Branch	Robin Sexton-Mayes
St. Andrews	Ross Memorial Library	Lesley Wells
St. Stephen	St. Croix Public Library	Elva Hatt
Sussex	Sussex Regional Library	Fennella Brewer

HAUT-SAINT-JEAN LIBRARY REGION

LOCATION	NAME	EMPLOYEE IN CHARGE
Edmundston	Mgr. W.J. Conway Public Library	Robert Daigle
Florenceville	Andrew and Laura McCain Public Library	Julie Craig
Grand Falls	Grand Falls Public Library	Emilie Lefrançois
Hartland	Dr. Walter Chestnut Public Library	Jean Haywood
Kedgwick	Kedgwick Public Library	Louise Lang-Levesque
Nackawic*	Nackawic Public-School Library	Paulette Tonner
Perth-Andover	Perth-Andover Public Library	Tammie Wright
Plaster Rock*	Plaster Rock Public-School Library	Carolyn Knowlton
Saint-François	Mgr. Plourde Public Library	Bertin Nadeau
Saint-Léonard	Dr. Lorne J. Violette Public Library	Nathalie Nadeau-Plourde
Saint-Quentin	La Moisson Public Library	Hélène DuRepos-Thériault
Woodstock	L.P. Fisher Public Library	Jonathan Tait

* Public-School Library

YORK LIBRARY REGION

LOCATION	NAME	EMPLOYEE IN CHARGE
Boiestown*	Boiestown Community-School Library	Gail Ross
Chipman	Chipman Public Library	Krista Blyth
Doaktown*	Doaktown Community-School Library	Belva Brown
Fredericton*	Dr. Marguerite Michaud Library	Françoise Caron
Fredericton	Fredericton Public Library	Brian Steeves
Fredericton*	Nashwaaksis Public School Library	Candace Hare (Acting)
Harvey*	Harvey Community Library	Joanne Cole
McAdam	McAdam Public Library	Anthony Dickinson
Minto	Minto Public Library	Mary Lambropoulos
Miramichi	Chatham Public Library	Jennifer Wilcox (Acting)
Miramichi	Newcastle Public Library	Catherine Reid
Miramichi	Médiathèque Père Louis Lamontagne	Geneviève Thériault
Oromocto	Oromocto Public Library	Muriel M. Morton
Stanley	Stanley Community Library	Bill Mitchell (Acting)

* Public-School Library

ALBERT-WESTMORLAND-KENT LIBRARY REGION

	POPULATION SERVED	SIZE[1]	HOURS OPEN PER WEEK	NUMBER OF EMPLOYEES[2]	HOLDINGS	MEMBERSHIPS
Bouctouche	2,383	167.00	30.00	1.50	13,590	1,810
Dieppe	18,565	800.00	34.00	3.00	28,092	5,269
Dorchester	1,119	135.00	15.00	0.50	9,113	258
Hillsborough	1,292	42.00	30.00	1.00	6,856	918
Memramcook	4,638	325.00	28.50	1.00	14,147	1,322
Moncton	64,128	3,344.00	50.50	16.00	159,520	44,447
Petitcodiac	1,368	150.00	29.00	1.00	11,901	1,334
Port Elgin	451	52.00	30.00	1.00	9,332	703
Richibucto	1,290	223.00	29.00	1.50	18,523	2,513
Riverview	17,832	353.00	44.50	3.00	32,300	6,166
Sackville	5,411	427.00	30.00	1.00	22,359	2,606
Saint-Antoine	1,546	250.00	34.00	2.00	17,891	1,915
Salisbury	2,036	169.00	30.00	1.00	14,267	2,008
Shediac	5,497	303.00	34.00	3.00	43,632	5,747

CHALEUR LIBRARY REGION

	POPULATION SERVED	SIZE[1]	HOURS OPEN PER WEEK	NUMBER OF EMPLOYEES[2]	HOLDINGS	MEMBERSHIPS
Atholville	1,317	385.00	32.50	1.00	14,126	1,331
Bas-Caraquet	1,471	125.00	32.50	1.50	16,819	1,027
Bathurst	12,714	867.00	41.00	4.00	40,558	9,905
Beresford	4,264	274.00	32.50	2.00	20,352	3,683
Campbellton	7,384	719.00	42.00	8.50	46,067	8,381
Caraquet	4,156	348.00	32.50	2.00	20,654	3,757
Dalhousie	3,676	719.00	32.50	2.50	31,915	4,349
Lamèque	1,422	324.00	32.50	1.50	13,029	1,952
Petit-Rocher	1,949	212.00	32.50	2.00	15,750	2,768
Shippagan	2,754	418.00	32.50	2.00	12,690	2,546
Tracadie-Sheila	4,474	278.00	32.00	2.00	20,682	5,986

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.

Albert-Westmorland-Kent Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Bouctouche	4,299	10,850	805	15,954	8.81
Dieppe	8,969	41,376	5,388	55,733	10.58
Dorchester	2,719	29	628	3,376	13.09
Hillsborough	11,112	32	692	11,836	12.89
Memramcook	1,942	8,714	712	11,368	8.60
Moncton	134,301	68,853	32,490	235,644	5.30
Petitcodiac	10,018	76	636	10,730	8.04
Port Elgin	5,414	153	435	6,002	8.54
Richibucto	10,837	7,646	1,580	20,063	7.98
Riverview[2]	25,387	898	3,545	29,830	4.84
Sackville	8,931	293	1,245	10,469	4.02
Saint-Antoine	4,193	18,876	1,338	24,407	12.75
Salisbury	11,151	570	1,338	13,059	6.50
Shediac	22,698	37,128	6,591	66,417	11.56

Chaleur Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Atholville	2,089	5,929	699	8,717	6.55
Bas-Caraquet	381	11,412	2,450	14,243	13.87
Bathurst	37,495	29,017	6,401	72,913	7.36
Beresford	2,107	30,538	1,743	34,388	9.34
Campbellton	24,550	21,315	6,042	51,907	6.19
Caraquet	335	21,015	1,965	23,315	6.21
Dalhousie	14,597	10,889	1,782	27,268	6.27
Lamèque	185	10,449	423	11,057	5.66
Petit-Rocher	992	20,596	1,586	23,174	8.37
Shippagan	233	12,683	995	13,911	5.46
Tracadie-Sheila	1,265	38,203	2,569	42,037	7.02

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

2 The Riverview Public Library was closed from September 2008 to March 2009 for the construction of a new library in the same location.

Fundy Library Region

	Population Served	Size[1]	Hours Open per Week	Number of Employees[2]	Holdings	Memberships
Campobello	1,056	89.00	15.00	0.50	9,072	640
Grand Manan	2,460	320.00	42.50	2.00	22,254	1,992
Kennebecasis	27,226	733.00	49.50	5.00	44,513	15,274
Le Cormoran	68,043	560.00	45.00	2.00	29,573	1,651
Saint John	68,043	4,552.00	52.00	16.50	162,566	26,890
East Branch	68,043	424.00	47.00	3.50	32,700	8,981
West Branch	68,043	416.00	47.00	3.50	28,897	10,853
St. Andrews	1,798	492.00	35.00	1.50	22,790	2,419
St. Stephen	4,780	403.00	37.00	2.00	28,786	5,457
Sussex	11,607	720.00	37.00	3.00	41,257	8,322

Haut-Saint-Jean Library Region

	Population Served	Size[1]	Hours Open per Week	Number of Employees[2]	Holdings	Memberships
Edmundston	16,643	1,654.00	39.50	9.50	47,192	10,343
Florenceville	860	394.00	35.00	2.00	25,380	4,682
Grand Falls	5,650	479.00	35.00	2.00	27,992	5,539
Hartland	947	340.00	35.50	2.00	16,639	2,524
Kedgwick	1,146	297.00	30.00	2.00	12,378	1,611
Nackawic	977	210.00	35.00	1.50	18,367	2,010
Perth-Andover	1,797	345.00	31.00	1.50	22,885	3,020
Plaster Rock	1,150	266.00	35.00	1.50	17,666	1,694
Saint-François[3]	1,339	483.00	30.00	2.00	15,720	1,377
Saint-Léonard	1,352	315.00	33.50	2.00	19,039	1,837
Saint-Quentin	2,250	465.00	33.00	2.00	18,831	2,302
Woodstock	5,113	546.00	45.00	4.00	35,645	7,663

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.
3 Population served represents the combined population of partner communities.

Fundy Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Campobello	3,081	9	348	3,438	5.37
Grand Manan	22,762	41	2,220	25,023	12.56
Kennebecasis	96,325	3,221	13,743	113,289	7.42
Le Cormoran	731	27,211	2,315	30,257	18.33
Saint John	87,328	1,382	31,693	120,403	4.48
East Branch	54,137	503	7,651	62,291	6.94
West Branch	75,864	436	8,628	84,928	7.83
St. Andrews	20,412	120	7,391	27,923	11.54
St. Stephen	26,470	353	6,684	33,507	6.14
Sussex	44,418	618	5,741	50,777	6.10

Haut-Saint-Jean Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Edmundston	14,478	59,628	9,888	83,994	8.12
Florenceville	29,236	231	6,944	36,411	7.78
Grand Falls	10,321	18,427	4,761	33,509	6.05
Hartland	16,359	207	5,547	22,113	8.76
Kedgwick	516	21,426	3,805	25,747	15.98
Nackawic	10,974	119	3,148	14,241	7.09
Perth-Andover	23,202	218	4,252	27,672	9.16
Plaster Rock	11,647	300	2,023	13,970	8.25
Saint-François	797	14,574	3,073	18,444	13.39
Saint-Léonard	3,669	13,123	2,422	19,214	10.46
Saint-Quentin	807	28,006	3,563	32,376	14.06
Woodstock	59,575	1,279	15,333	76,187	9.94

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

YORK LIBRARY REGION

	POPULATION SERVED	SIZE[1]	HOURS OPEN PER WEEK	NUMBER OF EMPLOYEES[2]	HOLDINGS	MEMBERSHIPS
Boiestown	2,414	168.58	35.00	2.00	15,909	1,217
Chatham	18,129	598.00	35.00	2.00	25,575	4,901
Chipman	1,291	225.00	30.00	2.00	18,054	1,464
Doaktown	888	150.10	35.00	2.00	23,033	1,402
Dr. M. Michaud	50,535	823.00	46.00	3.00	37,641	4,281
Fredericton	50,535	1,980.00	50.00	18.50	150,303	34,666
Harvey	352	112.50	30.25	1.00	17,266	1,475
McAdam	1,404	151.02	36.25	1.50	9,634	906
Minto	2,681	268.00	30.00	1.50	13,009	1,750
Nashwaaksis	50,535	675.00	50.00	4.00	35,207	5,598
Newcastle	18,129	936.00	35.00	2.00	37,922	7,216
Oromocto	8,402	650.00	51.00	5.00	72,525	10,125
Père Louis Lamontagne	18,129	340.00	35.00	2.00	19,442	999
Stanley	433	198.00	29.00	1.00	16,275	1,083

1 Square Meters.
2 Includes permanent positions only. Does not include summer students, casuals, etc.

York Library Region

	English Books Circulation	French Books Circulation	All Other Materials[1] Circulation	Total Circulation	Circulation per Membership
Boiestown	12,061	27	1,360	13,448	11.05
Chatham	30,564	377	8,050	38,991	7.96
Chipman	12,236	25	1,766	14,027	9.58
Doaktown	14,566	12	6,334	20,912	14.92
Dr. M. Michaud	2,312	59,771	14,000	76,083	17.77
Fredericton	216,663	5,020	89,547	311,230	8.98
Harvey	16,263	871	3,833	20,967	14.21
McAdam	5,374	8	797	6,179	6.82
Minto	9,393	31	841	10,265	5.87
Nashwaaksis	40,391	2,129	6,068	48,588	8.68
Newcastle	38,153	328	5,290	43,771	6.07
Oromocto	55,350	3,269	9,522	68,141	6.73
Père Louis Lamontagne	241	14,052	3,402	17,695	17.71
Stanley	12,707	32	992	13,731	12.68

1 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

MUNICIPAL FUNDING[1]

ALBERT-WESTMORLAND-KENT LIBRARY REGION

	SIZE[2]	MUNICIPAL CONTRIBUTION[3] Capital[5 †]	MUNICIPAL CONTRIBUTION[3] Operations	TOTAL	POPULATION SERVED	MUNICIPAL CONTRIBUTION PER CAPITA[4]
Bouctouche	167.00	$5,442.42	$14,080.54	$19,522.96	2,383	$8.19
Dieppe	800.00	$0	$377,408.00	$377,408.00	18,565	$20.33
Dorchester	135.00	$884.76	$6,620.00	$7,504.76	1,119	$6.71
Hillsborough	42.00	$0	$13,953.00	$13,953.00	1,292	$10.80
Memramcook	325.00	$2,156.65	$44,960.90	$47,117.55	4,638	$10.16
Moncton	3,344.00	$29,380.00	$652,411.00	$681,791.00	64,128	$10.63
Petitcodiac	150.00	$1,245.00	$14,798.68	$16,043.68	1,368	$11.73
Port Elgin	52.00	$2,144.81	$7,174.97	$9,319.78	451	$20.66
Richibucto	223.00	$4,488.00	$15,195.65	$19,683.65	1,290	$15.26
Riverview	799.00	$0	$16,437.00	$16,437.00	17,832	$0.92
Sackville	427.00	$5,890.00	$37,635.50	$43,525.50	5,411	$8.04
Saint-Antoine	250.00	$0	$23,000.00	$23,000.00	1,546	$14.88
Salisbury	169.00	$0	$24,331.74	$24,331.74	2,036	$11.95
Shediac	303.00	$0	$107,000.00	$107,000.00	5,497	$19.47

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Square Meters.

3 Figures reported as submitted by partners.

4 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

5 Please see Appendix B for more details on capital expenditures.

† See Appendix A for definitions.

MUNICIPAL FUNDING[1]

CHALEUR LIBRARY REGION

	SIZE[2]	MUNICIPAL CONTRIBUTION[3] Capital[5]	MUNICIPAL CONTRIBUTION[3] Operations	TOTAL	POPULATION SERVED	MUNICIPAL CONTRIBUTION PER CAPITA[4]
Atholville	385.00	$1,535.70	$68,724.15	$70,259.85	1,317	$53.35
Bas-Caraquet	125.00	$0	$26,187.25	$26,187.25	1,471	$17.80
Bathurst	867.00	$0	$62,586.31	$62,586.31	12,714	$4.92
Beresford	274.00	$3,212.76	$25,417.38	$28,630.14	4,264	$6.71
Campbellton	719.00	$19,807.00	$100,300.00	$120,107.00	7,384	$16.27
Caraquet	348.00	$0	$41,528.11	$41,528.11	4,156	$9.99
Dalhousie	719.00	$8,000.00	$36,522.00	$44,522.00	3,676	$12.11
Lamèque	324.00	$0	$25,845.00	$25,845.00	1,422	$18.18
Petit-Rocher	212.00	$0	$30,193.00	$30,193.00	1,949	$15.49
Shippagan	418.00	$305,800.00	$22,938.00	$328,738.00	2,754	$119.37
Tracadie-Sheila	278.00	$0	$52,500.00	$52,500.00	4,474	$11.73

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Square Meters.

3 Figures reported as submitted by partners.

4 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

5 Please see Appendix B for more details on capital expenditures.

Municipal and School District Funding[1]

Fundy Library Region

	Size[2]	Municipal Contribution[3] Capital[5†]	Municipal Contribution[3] Operations	School District Contributions[3] Operations / Collections	School District Contributions[3] Salaries
Campobello	89.00	$0	$21,010.25	$0	$0
Grand Manan	320.00	$5,294.22	$15,729.31	$14,475.86	$47,528.00
Kennebecasis	733.00	$28,331.00	$113,585.00	$0	$0
Le Cormoran[6]	560.00	$0	$14,605.13	$5,580.00	$64,546.00
Saint John[7]	4,552.00	$53,300.00	$694,327.00	$0	$0
St. Andrews	492.00	$4,136.00	$37,261.00	$0	$0
St. Stephen	403.00	$0	$54,935.00	$0	$0
Sussex[8]	720.00	$5,776.08	$124,920.65	$0	$0

Haut-Saint-Jean Library Region

	Size[2]	Municipal Contribution[3] Capital[5†]	Municipal Contribution[3] Operations	School District Contributions[3] Operations / Collections	School District Contributions[3] Salaries
Edmundston	1,654.00	$6,097.39	$154,230.44	$0	$0
Florenceville	394.00	$1,059.76	$37,812.42	$0	$0
Grand Falls	479.00	$0	$35,112.41	$0	$0
Hartland	340.00	$1,000.00	$37,000.00	$0	$0
Kedgwick	297.00	$9,220.00	$48,213.00	$0	$0
Nackawic[4]	210.00	$4,000.00	$2,321.00	$11,682.51	$33,216.08
Perth-Andover	345.00	$4,661.91	$21,010.22	$0	$0
Plaster Rock	266.00	$750.00	$4,950.00	$27,745.90	$39,271.74
Saint-François	483.00	$2,250.00	$74,082.00	$0	$0
Saint-Léonard	315.00	$5,020.90	$25,020.99	$0	$0
Saint-Quentin	465.00	$0	$61,122.54	$0	$0
Woodstock	546.00	$3,923.00	$36,768.00	$0	$0

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.
2 Square Meters.
3 Figures reported as submitted by partners.
4 The municipality of Nackawic pays 50% of the school district salary costs (25% of the total salary costs). This figure is included in the figures reported by the school district.
5 Please see Appendix B for more details on capital expenditures.
6 Public-school library in a community centre; municipal contribution is from the community centre.
7 Multi-branch library funded by the same municipality.
8 Municipal contribution is from the Town of Sussex ($91,967.89), and the Village of Sussex Corner and the LSDs of Sussex and Studholm ($32,952.76). The per capita contribution for the population of the town of Sussex made by the town is $21.69 per capita.

Municipal and School District Funding[1]

Fundy Library Region

	Total[2]	Population Served	Municipal Contribution per Capita[3]	School District Contribution per Capita[4]	Total Partner Contributions per Capita
Campobello	$21,010.25	1,056	$19.90	$0	$19.90
Grand Manan	$83,027.39	2,460	$8.55	$25.20	$33.75
Kennebecasis	$141,916.00	27,226	$5.21	$0	$5.21
Le Cormoran	$84,731.13	68,043	$0.21	$1.03	$1.25
Saint John	$747,627.00	68,043	$10.99	$0	$10.99
St. Andrews	$41,397.00	1,798	$23.02	$0	$23.02
St. Stephen	$54,935.00	4,780	$11.49	$0	$11.49
Sussex	$130,696.73	11,607	$11.26	$0	$11,26

Haut-Saint-Jean Library Region

	Total[2]	Population Served	Municipal Contribution per Capita[3]	School District Contribution per Capita[4]	Total Partner Contributions per Capita
Edmundston	$160,327.83	16,643	$9.63	$0	$9.63
Florenceville	$38,872.18	860	$45.20	$0	$45.20
Grand Falls	$35,112.41	5,650	$6.21	$0	$6.21
Hartland	$38,000.00	947	$40.13	$0	$40.13
Kedgwick	$57,433.00	1,146	$50.12	$0	$50.12
Nackawic[4]	$51,219.59	977	$6.47	$45.96	$52.43
Perth-Andover	$25,672.13	1,797	$14.29	$0	$14.29
Plaster Rock	$72,717.64	1,150	$4.96	$58.28	$63.23
Saint-François	$76,332.00	585	$130.48	$0	$130.48
Saint-Léonard	$30,041.89	1,352	$22.22	$0	$22.22
Saint-Quentin	$61,122.54	2,250	$27.17	$0	$27.17
Woodstock	$40,691.00	5,113	$7.96	$0	$7.96

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.

2 Municipal contribution plus school district contribution.

3 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

4 School district contribution per capita is based on the municipal population.

MUNICIPAL AND SCHOOL DISTRICT FUNDING[1]

YORK LIBRARY REGION

	SIZE[2]	MUNICIPAL CONTRIBUTION[3] Capital[4]	MUNICIPAL CONTRIBUTION[3] Operations	SCHOOL DISTRICT CONTRIBUTIONS[3] Operations / Collections	SCHOOL DISTRICT CONTRIBUTIONS[3] Salaries
Boiestown	168.58	$0	$3,000.00	$6,483.72	$48,704.09
Chatham[6]	598.00	$0	$60,435.00	$0	$0
Chipman	225.00	$1,416.00	$23,859.00	$0	$0
Doaktown	150.10	$0	$13,500.00	$6,625.92	$49,469.97
Dre M. Michaud[5]	823.00	$6,500.00	$14,452.00	$15,746.00	$64,207.60
Fredericton[7]	1,980.00	$95,960.00	$348,656.00	$0	$0.00
Harvey	112.50	$1,734.58	$0	$7,730.27	$28,801.35
McAdam	151.02	$19,235.84	$14,343.11	$0	$0
Minto	268.00	$6,955.25	$20,236.09	$0	$0
Nashwaaksis[7]	675.00	$0	$9,266.00	$44,282.51	$77,604.85
Newcastle[6]	936.00	$0	$103,503.33	$0	$0
Oromocto	650.00	$0	$78,085.70	$0	$0
Père Louis Lamontagne[5]	340.00	$5,105.00	$23,779.00	$1,824.00	$43,318.31
Stanley	198.00	$0	$1,000.00	$5,257.26	$11,002.14

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total and vary across libraries.
2 Square Meters.
3 Figures reported as submitted by partners.
4 See Appendix B for more details on capital expenditures.
5 Public-school library in a community centre; municipal contribution is from the community centre.
6 The Chatham and Newcastle public libraries are both funded by the City of Miramichi.
7 The Nashwaaksis and Fredericton libraries are both funded by the City of Fredericton.

MUNICIPAL AND SCHOOL DISTRICT FUNDING[1]

YORK LIBRARY REGION

	TOTAL[2]	POPULATION SERVED	MUNICIPAL CONTRIBUTION PER CAPITA[3]	SCHOOL DISTRICT CONTRIBUTION PER CAPITA[4]	TOTAL PARTNER CONTRIBUTIONS PER CAPITA
Boiestown	$58,187.81	2,414	$1.24	$22.86	$24.10
Chatham	$60,435.00	18,129	$3.33	$0	$3.33
Chipman	$25,275.00	1,291	$19.58	$0	$19.58
Doaktown	$69,595.89	888	$15.20	$63.17	$78.37
Dre M. Michaud	$100,905.60	50,535	$0.41	$1.58	$2.00
Fredericton	$444,616.00	50,535	$8.80	$0	$8.80
Harvey	$38,266.20	352	$4.93	$103.78	$108.71
McAdam	$33,578.95	1,404	$23.92	$0	$23.92
Minto	$27,191.34	2,681	$10.14	$0	$10.14
Nashwaaksis	$131,153.36	50,535	$0.18	$2.41	$2.60
Newcastle	$103,503.33	18,129	$5.71	$0	$5.71
Oromocto	$78,085.70	8,402	$9.29	$0	$9.29
Père Louis Lamontagne	$74,026.31	18,129	$1.59	$2.49	$4.08
Stanley	$17,259.40	433	$2.31	$37.55	$39.86

1 Overall, the Province funds approximately 70% of the operation of the public library system through NBPLS. The figures reported are the approximately 30% contribution by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts. These percentages are based on the provincial total vary across libraries.

2 Municipal contribution plus school district contribution.

3 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

4 School district contribution per capita is based on the municipal population.

APPENDIX A – DEFINITIONS

E-LIBRARY SERVICES

Full Text Periodicals Available Online: number of periodicals for which the full-text of the articles can be consulted via electronic reference tools.

Licensed Electronic Reference Tools: licenses negotiated with vendors to provide access to electronic reference tools. Also known as Electronic Resources.

Online Renewal of Loans: renewals of loaned materials made by patrons using the Vision catalogue on the Internet.

Public Access Computer Use: number of people who registered to use public access computers in public libraries. Numbers compiled from the sign-up sheets used by libraries.

Public Access Computers: computers available for public use for Internet access, office applications (e.g. word processing), educational software, etc.

Quaestio: NBPLS' virtual reference service where reference questions can be sent and answered by email.

Visits to the NBPLS Website: number of times that the NBPLS website was loaded by an Internet browser.

Visits to the Virtual Reference Library: number of times that the Virtual Reference Library was loaded by an Internet browser.

Visits to the Vision Online Catalog: number of sessions initiated by patrons on the online catalog.

FINANCES

Adopt-a-Book: a program designed to improve collection building in public libraries by offering a direct way for patrons to buy library materials for their library or bookmobile.

Budget Allocation: all funding awarded by the Province to the public library system. Includes the estimated annual revenue from fines.

Capital: municipal spending for the purchase of land, building construction or renovation, furniture, or equipment.

Collection Development: expenditure for the purchase of library materials.

Collection Development Contributions from All Sources: expenditure for the purchase of library materials from all sources, which includes funds from: regular budget, operational and salary savings, donations and grants, and the contributions of the New Brunswick Public Libraries Foundation. Also includes the provincial office contribution through the purchase of electronic resources, materials purchased for the professional collection, books purchased for the Hackmatack program, gifts of library materials presented to commemorate library anniversaries, and any additional funds allocated during the year.

Collection Development - Operational & Salary Savings: funds from salary savings from vacant positions and from savings on operational costs that are invested in collection development by the regional offices.

Collection Development - Regular Budget: funds allocated to the library regions at the beginning of the fiscal year from the provincial budget for the purchase of materials for public libraries and bookmobiles.

Community Support: expressed in contributions of time, money and materials to public libraries. Includes money donated for newspaper and periodical subscriptions.

Fees, Other: revenue received through fees for lost materials, issuing temporary cards, the sale of used books, etc.

Fines: revenue received from overdue fines.

Grants: funds awarded by outside agencies.

In Kind Donations (collections): primarily includes donated books and other library materials added to public library collections and calculated at the rate of $15 per item.

In Kind Donations (other): includes donated items other than books and library materials that are valued by purchase receipt or appraised value. Example: furniture, work of art, etc.

Municipal Contribution: total money spent by municipalities to cover their areas of responsibility and other expenses. Municipal funding is subdivided into operations and capital expenditure.

Operations/Collections: money spent by school districts in the operation of public-school libraries other than for reimbursed salaries. Includes improvements to the facility and excludes the cost of textbooks for the school.

Operations (Municipal): municipal spending for rent, heat, electricity, equipment contracts or rental, maintenance, cleaning, snow removal, repairs, mortgage payments and insurance.

Operations (Provincial): provincial expenditure for day-to-day operation of the public library system such as office supplies, automation, equipment and travel.

Salaries and Benefits: provincial expenditure for staff salaries and benefits.

School District Contribution: combined total of the salary and benefits costs (see School District Recoveries) and spending for operations and collections as defined in public-school library partnerships.

School District Recoveries: reimbursement to the regional offices of 50% of the costs of salaries and benefits incurred in the operation of public-school libraries.

HOLDINGS

Books: refers to book format only.

DVDs: movies or sound recordings in digital format that are stored on a disc.

Holdings: all materials available in public libraries and bookmobiles in New Brunswick.

Microforms: materials on microfiche and microfilm.

Non-Book Materials: includes all materials available in formats other than the book.

Other Materials: includes, among other things, kits, vertical files, and public use software.

Periodicals: magazines, newspapers and other publications issued in installments. Reported as the number of individual subscriptions.

Sound Recordings: audio materials for use by the general public. (example: cassettes, compact discs, etc.)

Talking Books: audio collections restricted for the use of people with print disabilities.

Video Cassettes: materials on videocassette.

PROGRAMS

Babies in the Library: a provincial program for babies from birth to 18 months. Caregivers and babies share books, movement, songs, action rhymes and more.

Hackmatack Program: a literary program designed for young readers in Atlantic Canada where children aged nine to twelve (grades 4 to 6) read from a selection of outstanding Canadian books and vote for the winners of the Hackmatack Children's Choice Book Award.

Read to Me Pre-school Reading Program: a component of the province-wide Summer Reading Club Program aimed at promoting reading to children who are not yet able to read for themselves.

Summer Reading Club: a province-wide program aimed at promoting reading to children and youth during the summer.

STAFFING

Full Time: a full time employee works 36.25 hours per week.

Para-professional: all permanent employees who are not professional librarians.

Part Time: a part time employee works less than 36.25 hours per week.

Professional: all permanent employees who have a Master's degree from a library and/or information studies education program accredited by the American Library Association.

USAGE OF SERVICES

Bookmobiles: mobile library service provided via vehicles equipped as libraries that travel to communities located at a distance from public libraries.

Circulation: items loaned to library patrons. Does not include material consulted in-house.

Deposits: block loans of library materials to institutions outside the public library system.

Hold: a request placed in the Vision online catalogue for a patron.

In-house Use: the number of materials used inside the library and not checked out. Includes any items removed from their usual location by library users, or by staff for library users. The figure is calculated using a formula established following a four-year study of in-house use which established in-house use at 55% of circulation.

Interlibrary Loan: items borrowed from or loaned to a library outside the New Brunswick public library system in response to patron requests.

Membership: number of patrons who have obtained a library card to enable them to use the services of the public library system.

Population Served: census population of communities served either by freestanding public libraries, public-school libraries or bookmobile stops.

Program: a planned presentation or activity given at a scheduled time by library staff or another resource person to a group of library users.

Reference Question: a request for information made directly by a library user to staff that involves the knowledge, use, recommendation, interpretation or instruction in the use of information sources by library staff. A reference transaction can be made by a patron in person, over the phone, by regular mail, by fax or online (through Quaestio). Information sources can be printed, audio-visual or electronic, and may refer to a source outside the library.

Usage: the number of library materials used (circulation and in-house use).

Usage Per Membership: the number of materials used (circulation and in-house use) divided by the number of library patrons.

Visit: a scheduled or unscheduled visit by a group to use the resources of a public library that does not involve a planned presentation by staff or other resource person.

APPENDIX B – CAPITAL PROJECTS

EXPANSIONS, MOVES & RENOVATIONS

VALUED IN EXCESS OF $25,000

Municipality	Type of Project	Cost	Municipal Contribution	Community Contribution	Other Contributions
Dalhousie	New windows and air conditioning	$67,709.00	$0	$0	$67,709.00
Shippagan	Renovation of new building	$305,800.00	$305,800.00	$9,500.00	$0

Municipal Contribution: cost borne by local government or the association of persons acting as a municipality.

Community Contribution: money contributed through community action such as fundraising and donations from local businesses.

Other Contributions: money that cannot be defined as having been contributed by either the municipality or the community.

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